

For Immediate Release

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For more information, contact:

Kristi Zears

Kristi.Zears@ks.gov

785-296-1317

Boil Water Advisory Issued for the City of Carbondale, Osage County.

TOPEKA – The Kansas Department of Health and Environment (KDHE) has issued a boil water advisory for the City of Carbondale, located in Osage County. This advisory is not related to Covid-19.

Customers should observe the following precautions until further notice:

- If your tap water appears dirty, flush the water lines by letting the water run until it clears.
- Boil water for one minute prior to drinking or food preparation or use bottled water.
- Dispose of ice cubes and do not use ice from a household automatic ice maker.
- Disinfect dishes and other food contact surfaces by immersion for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Water used for bathing does not generally need to be boiled. Supervision of children is necessary while bathing so that water is not ingested. Persons with cuts or severe rashes may wish to consult their physicians.

The advisory took effect on October 20, 2020 and will remain in effect until the conditions that placed the system at risk of bacterial contamination are resolved. KDHE issued the advisory because of a loss of pressure in the system. Failure to maintain adequate pressure can lead to a loss of chlorine residuals and bacterial contamination.

Regardless of whether the public water supplier or KDHE announced a boil water advisory, only KDHE can issue the rescind order following testing at a certified laboratory.

For consumer questions, please contact the water system or KDHE at 785-296-5514. For consumer information please visit KDHE's PWS Consumer Information webpage:

http://www.kdheks.gov/pws/emergencyresponse/water_disruption.htm

Restaurants and other food establishments that have questions about the impact of the boil water advisory on their business can contact the Kansas Department of Agriculture's food safety & lodging program at kda.fsl@ks.gov or call 785-564-6767.

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